

Category

[Honouring of tickets](#)

# Honouring of Tickets

We have put together a selection of useful information for our travellers regarding the validity of tickets between KM and other transport operators.

## 1. ZTM

**Within the framework of the 'ZTM-KM-WKD Joint Ticket' offer, the following ZTM tickets are accepted on KM trains:**

- 24-hour tickets;
- 3-day tickets;
- weekend tickets;
- weekend group tickets;
- 30-day;
- 90-day;
- senior citizen tickets;
- tickets for a child in a family with three children

as well as rights to reduced or free travel on local public transport in Warsaw, as per the resolutions of the Council of the Capital City of Warsaw and the Ordinances of the President of the Capital City of Warsaw ([List of ZTM rights](#)). ZTM tickets are not accepted on the 'Słoneczny' train and other trains of a commercial nature.

**Note:** With the exception of airport connections on the section Warsaw Płudy - Warsaw Chopin Airport, timed (20-minute) tickets and single transfer tickets (75-minute tickets for Zone 1 and 90-minute tickets for Zone 1 and Zone 2) are not accepted on KM trains.

**Terms of travel on KM fast trains within the 'ZTM-KM-WKD Joint Ticket' offer.**

With tickets valid in ZTM zones 1 and 2, if the KM fast train:

1) Stops in zone 2 - a journey with this train is possible up to/from the last/first stopping station of the train, e.g. on the line:

- no. 3 Warszawa – Łowicz Główny: Ożarów Mazowiecki, e.g. for the 'Mazovia' train heading towards Warsaw,
- no. 7 Warszawa – Dęblin: Otwock,
- no. 8 Warszawa – Skarżysko Kamienna: Zalesie Górne,
- no. 9 Warszawa – Działdowo: Legionowo lub Legionowo Przystanek (depending on the stopping station of the train);

2) does not stop in zone 2 - tickets are only valid in ZTM zone 1, namely to ZTM zone 1 border stations on the line:

- no. 1 Warszawa – Skierniewice: Warszawa Ursus Niedźwiadek, e.g. for 'Wiedenska' and 'Bolimek' trains,
- no. 2 Warszawa – Łuków: Warszawa Wola Grzybowska, e.g. for 'Łukowianka' train,
- no. 3 Warszawa – Łowicz Gł.: Warszawa Gołębki, e.g. for 'Mazovia' train heading towards Płock.

The foregoing rules also apply to rights to reduced and free travel within the ZTM transport tariff.

### **On the section Warszawa Płudy - Warszawa Lotnisko Chopina:**

1) on RL airport trains operated by KM, single transfer tickets and timed tickets of ZTM are accepted, as well as the right to reduced fares on local public transport.

Any passenger who does not possess a valid ticket or who holds a ticket that has not been validated/activated, shall board the train using the first door (starting from the front of the train) and shall approach the person in charge of the train in order to purchase, validate or activate the ticket;

2) on SKM rapid municipal trains serving the train connection to Chopin Airport, all types of KM tickets are accepted (at normal or reduced fares):

- use tickets
- timed zone tickets,
- subscription tickets,
- seasonal tickets:

- sectional: weekly, fortnightly, monthly, quarterly,
- zone tickets: monthly, quarterly,
- KM network tickets: 24-hour, 3-day, monthly, quarterly, annual and tourist tickets

as well as rights to free transport valid on KM trains.

The aforementioned tickets are accepted on the condition that the price of a single regular KM ticket for travel on the airport line, on the section from Chopin Airport to the centre of Warsaw, is not lower than PLN 4.40.

A single KM ticket as per the special Airport Ticket offer entitles its holder to travel on all ZTM public transport vehicles (buses, trams, underground and SKM trains) in the area of the first ZTM ticket zone on the day of ticket validity for 75 minutes from the time entered by the passenger using permanent pen and in a legible manner, in the box on the ticket which reads as follows: 'Valid in Zone I by ZTM Warsaw for 75 minutes from time....' (entered by the passenger).

Travellers who intend to travel on the metro with the above ticket can use the lifts leading to the platforms or collect free metro passes at the Passenger Service Points.

In addition, due to planned repairs and unforeseen events, as well as temporary changes in the routes of KM trains or ZTM public transport vehicles, temporary restrictions may be introduced regarding ticket validity for sections located within the 'ZTM-KM-WKD Joint Ticket' offer area.

## **2. Regional Transport (POLREGIO)**

For travel partly on REGIO passenger trains operated by POLREGIO and partly on passenger trains of the Masovian Railways (i.e. on routes outside the Masovian Province, for travel only partly on the network operated by KM - journey with changes), tickets issued in accordance with the provisions of the TPR fare are accepted, with the exception of:

1) charges according to the *RAZEM* tariff applied to:

- 'Ty i raz dwa trzy' offer,

- journeys using the REGIOcard,
- journeys by organised groups;

2) journeys using:

- the REGIOpass and the mini REGIOpass,
- tourist tickets and mini-tourist tickets;

3) tickets under credit travel orders, and the Check-in rules for persons entitled to reduced transport services (UUT Check-in rules).

**On the sections served by both KM and PR transport operators, namely:  
Siedlce - Łuków, Siedlce - Czeremcha:**

1) on KM trains, the following tickets issued for travel on POLREGIO trains are accepted (issued according to TPR fare):

- single use tickets at normal fares, with statutory reductions and a commercial discount of 50%,
- monthly section tickets at the normal fare, with statutory reductions and a commercial discount of 50%,
- weekly and quarterly section tickets at the normal fare, with a commercial discount of 50%,
- tourist tickets,
- REGIOpasses,
- network tickets,
- tickets for the transport of hand luggage, bicycles and animals under the supervision of the passenger, issued in accordance with the Check-in rules for persons entitled to a reduced transport service (UUT Check-in rules);

2) on POLREGIO trains of the REGIO category the following KM tickets (from ticket offices, mobile terminals on the train, ticket machines) are accepted, including the ones encoded on the Masovian Card:

- KM network tickets;
- single use and section tickets issued:
  - a) according to the offer: KM-35, Company with KM,
  - b) with reduction: for the Large Family Card, 75%.

The carriage of bicycles, goods and animals shall be subject to the rules of the transport operator the means of transport of which is being used.

If a traveller is found to be travelling on a train without a valid transport document or a valid document confirming their right to reduced or free travel, the control authorities shall proceed in accordance with the rules of the transport operator involved.

In addition to this, the Masovian Railways and POLREGIO accept each other's tickets in the following cases:

1) interruptions to rail traffic;

2) unscheduled stopping of a train (e.g. due to locomotive or train set defect, network damage, power failure, accident):

- on route, or
- at a station - provided that the actual or anticipated stopping time for this reason:

- exceeds 60 minutes, or

- does not exceed 60 minutes, but within one hour of this stoppage a train of the same transport operator - which provides connection to stations that could have been reached by the stopped train - does not depart from the station concerned;

3) loss of a scheduled connection if:

- the train is delayed by more than 60 minutes, or
- the train is delayed by not more than 60 minutes, but there is no train of the same carrier departing from the station within one hour of the train's arrival, offering a connecting service for the continuation of the journey to the final destination;

4) if the passenger decides not to continue the journey due to cancellation of the train or being informed of a delay in arrival at the station of destination of more than 60 minutes and returns to the station of departure."

**3. Łódź Agglomeration Railway (ŁKA) - effective from 1 May 2022.**

The Masovian Railways and Łódź Agglomeration Railway accept each other's tickets in case of one of the following situations:

- 1) unscheduled cancellation of a train (due to reasons other than rescheduling);
- 2) an expected train delay of more than 60 minutes;
- 3) loss of a scheduled connection.

In these situations, the passenger may, using an appropriate certificate of train delay/cancellation or missed connection from an authorised employee (e.g. ticket cashier, conductor, information officer):

- 1) travel on a train operated by the other Party to the destination station indicated on the ticket;
- 2) return to the station of departure indicated on the ticket by a train operated by the other Party.

In the cases referred to above, the acceptance of tickets of the other carrier shall be duly ordered by the carrier's office.

The aforementioned acceptance does not apply in case of:

- cancellation of a train exceeding 24 hours;
- a train delay, cancellation or missed connection occurring due to a strike by a Party.

#### **4. PKP Intercity**

If one of the following situations occurs:

1. unscheduled train cancellation (due to reasons other than rescheduling),
2. expected train delay exceeding 40 minutes,
3. loss of a scheduled connection,

then, at the request of the office of the other carrier, the **Masovian Railways - KM sp. z o.o. (hereinafter 'KM') S.A. or PKP Intercity S.A. (hereinafter referred to as 'IC')** may - depending on the circumstances - order to accept IC/KM tickets for substitute transport in the replacement trains. The information on the duration and scope of the acceptance of IC/KM tickets shall be made

## **public in the customary manner.**

Accordingly, the passenger, on the basis of a ticket valid for travel on an IC/KM train, shall have the right:

1. to take a train operated by KM/IC to the destination station indicated on the IC/KM ticket or to an intermediate station lying on the route of transportation, if the train operated by IC/KM does not reach the destination station.
2. to take a train operated by KM/IC to the destination station indicated on the IC/KM ticket or to an intermediate station lying on the route of transportation, if the train operated by IC/KM does not reach the destination station.

Passengers with IC/KM tickets who intend to take a replacement journey on a KM/IC train should notify the train crew of their intention to do so before or immediately after boarding the train.

No additional ticket with an indication of a seat on a PKP IC train shall be issued to a passenger with a ticket for a train operated by KM. The passenger may occupy a vacant seat, but only until the person holding the ticket with the indication of that seat comes forward.

### **This acceptance shall not include:**

1. transport of passengers with KM tickets on:

- international trains,
- class 1 carriages,
- sleeping (WL) and couchette (Bc) cars,
- Express InterCity Premium (EIP) trains.

2. cases of:

- cancellation of a KM train exceeding 24 hours,
- a train delay, cancellation or missed connection occurring due to a strike by a Party.

## **5. Warsaw Commuter Railway**

The Masovian Railways and WKD mutually accept season sectional tickets (at normal and reduced fares), personalised or not, sold for the following routes:

Warszawa Śródm./Warszawa Śródm. WKD:  
Grodzisk Maz./Grodzisk Maz. WKD,  
Milanówek/Milanówek Grudów,  
Pruszków/Pruszków WKD.

Warszawa Ochota/Warszawa Ochota WKD:  
Grodzisk Maz./Grodzisk Maz. WKD  
Milanówek/Milanówek Grudów,  
Pruszków/Pruszków WKD.

Warszawa Zach./Warszawa Zach. WKD:  
Grodzisk Maz./Grodzisk Maz. WKD  
Milanówek/Milanówek Grudów,  
Pruszków/Pruszków WKD.

The term '**Grodzisk Maz. WKD**' shall refer to all WKD stations within the boundaries of the city of Grodzisk Mazowiecki, namely: Grodzisk Maz. Radońska, Grodzisk Maz. Jordanowice, Grodzisk Maz. Piaskowa, Grodzisk Maz. Okrężna.

*The mutual acceptance of tickets, resulting from the agreement concluded between the Warsaw Commuter Railways (WKD) and the Masovian Railways, only applies to season tickets for passenger journeys on the aforesaid routes. Goods, bicycles and animals are transported in accordance with the rules of the company, the means of transport of which is used.*

*The mutual acceptance of the aforesaid tickets should not be associated with the 'ZTM-KM-WKD Joint Ticket' offer.*

*Consequently, passengers with valid aforementioned tickets for travel on KM trains, travelling on WKD trains, are obliged to hold a valid ticket for the carriage of belongings, dog or bicycle, in accordance with the terms laid down in the Rules for the carriage of persons, belongings and animals by the Warsaw Commuter Railway Company Ltd.*