

Category

[Ticket purchase and activation](#)

The Masovian card

As of 26 August 2022, the Masovian Railways - KM shall no longer accept applications for the Masovian Card. We encourage you to download the mobile application of the Masovian Railways, in which you can create a Virtual Masovian Card. The information about how to start the application is available at: [Aplikacja KM](#)

The Masovian Card is a type of Masovian Railway ticket carrier stored in electronic form on a contactless card. The electronic system is based on a microprocessor card compliant with the ISO/IEC 14443 standard for Masovian Railways tickets and MIFARE Classic emulation.



The following tickets can be saved on the Masovian Card:

- 1) personalised KM network tickets (monthly, quarterly, annual);
- 2) personalised KM section tickets (weekly, fortnightly, monthly, quarterly);
- 3) personalised KM zone tickets (monthly, quarterly).

In addition to KM tickets, you can also encode ZTM tickets on the Masovian Card, in accordance with the rules stipulated in the Transportation tariff for the capital city of Warsaw.

It is possible to encode tickets on the Masovian Card at ticket offices provided with encoding terminals and at ticket machines.

[Diagram of the railway lines.](#)

There are 14 Customer Service Points set up to process the Masovian Card - they are marked with information at the cash desk where passenger/cardholder services are provided:



Customer Service Points are located at the following stations:

- 1) Warszawa Wschodnia (ul. Lubelska 24);
- 2) Warszawa Wileńska (ul. Targowa 72);
- 3) Warszawa Gdańska (ul. Z. Słomińskiego 6);
- 4) Warszawa Śródmieście peron nr 1 (Al. Jerozolimskie 50);
- 5) Warszawa Śródmieście peron nr 3 (Al. Jerozolimskie 50);
- 6) Otwock (ul. Orla 1);
- 7) Radom (ul. Plac Dworcowy 2);
- 8) Żyrardów (ul. Piłsudskiego 1);
- 9) Grodzisk Mazowiecki (ul. 1-go Maja 4);
- 10) Sochaczew (ul. Sienkiewicza 5);
- 11) Ciechanów (ul. Sienkiewicza 73);
- 12) Siedlce (ul. S. Zdanowskiego 1);
- 13) Modlin (ul. Mieszka I 3);
- 14) Nowy Dwór Mazowiecki (ul. I. Paderewskiego 2A).

General terms and conditions for the issue and use of the Masovian Card:

<https://www.mazowieckie.com.pl/pl/ogolne-warunki-wydawania-i-uzytowania-karty-mazowieckiej#site>



Punkt Obsługi Klienta



- przyjmowanie wniosków
- wydawanie kart